

FIONA STANLEY HOSPITAL — IT OUTAGE

359. Ms L. METTAM to the Premier:

I refer to media reports that Fiona Stanley Hospital has been hit by a crippling widespread IT outage that has left staff without access to electronic medical records, X-rays and other diagnostic results, with no time frame for a return to normal.

- (1) Can the Premier provide an update to the house on this latest health mess?
- (2) How many more health failures do the people of WA have to put up with under the Premier's watch?

Mr R.H. COOK replied:

- (1)–(2) I thank the member for the question. Obviously, we are trying to ensure that we have a modern health system that is based upon a digital platform so that we can continue to provide seamless health care. As the member would be aware, occasionally, systems are challenged and appropriate action has to be taken. I confirm that this is not a statewide issue; the Fiona Stanley Hospital server issue affects just staff at the hospital and 76 other people who happen to be linked to that server. There are always procedures to cope with downtime operations, and Fiona Stanley Hospital has gone to those procedures. We all know that this sort of situation will happen with IT systems from time to time. What is important is that we also have backup procedures so that we can continue to provide care.